



civica

Product Description



Civica – ContactPoint Toolkit

Overview

Civica APP has increased its toolkit portfolio by adding a ContactPoint Toolkit.

ContactPoint is a national initiative which mandates all local authorities and partners of the local authorities to supply relevant information to central government about the children up to the age of 18 for whom they hold data. This could be through the Anti-Social Behaviour process, a Youth Offending Team or through the NHS. At present data can be taken out of APP via the report generator. This is then supplied to the Local Education Authority who will firstly run the data through the Local Data Quality Tool (a piece of software which will check that the data types required have been supplied o the correct fields).Then secondly the data will be put into an XML file so that it can be accepted by the ContactPoint hub.

Key Features

ContactPoint Toolkit

- Set mandatory fields within APP
- Run reports to select the required records
- Extract the information
- Create the XML file that can be loaded to the ContactPoint Hub.

Key Benefits

Improved service delivery

Creation of the XML files to pass on to the Local Education Authority. This will save administration time all around from the creation of the data file to the checking of the content of the file, making the processing of the information much more seamless.

Customisation

The toolkit is standard, out-of-the-box configuration but it can be set to work with APP as an automated function to run at scheduled times. When ordering your ContactPoint toolkit, please tell the sales consultant if you have any other requirements for ContactPoint.

Prerequisites

Use of the APP (minimum version 7.11) client database. Person details must be recorded for individuals which must include Date of Birth.

Further Information

Contact the Civica Sales team to find out more about the APP ContactPoint toolkit: email cppsales@civica.co.uk

About Civica

Civica is a market leader in software and services that help organisations to improve service delivery and efficiency, with specialist expertise in local government, social housing, legal, enforcement and education.

Blending consulting, software and managed services, the group supplies more than 1,800 customers in the UK, Australia, Asia Pacific and the USA, including 90% of the UK's local authorities, more than 200 social housing organisations and 50 of the UK's 53 police forces.

For the latest information visit:
www.civica.co.uk

For further information or to book a meeting/demonstration, telephone **01225 485000** or email cppsales@civica.co.uk

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